



## Terms and Conditions

- Guests of the Inn at Laurel Point may register for the **Innsiders** Loyalty Program at any time by completing an enrollment application form through the Inn at Laurel Point Front Desk or online at [www.laurelpoint.com](http://www.laurelpoint.com)
- Members must be an individual (corporations, groups and associations are not eligible).
- Program enrollment is free of charge and a minimum number of stays or revenue spent will not be required for enrollment.
- Members must maintain at least 1 stay per calendar year to retain membership after enrollment.
- Termination of the **Innsiders** Loyalty Program is left to the discretion of the Inn without written notice or warning.
- The Inn at Laurel Point reserves the right to decline to accept membership and suspend membership privileges if it, in its sole discretion, determines the **Innsiders** Loyalty Program is being abused.
- Any stays prior to enrollment will not be applied to the **Innsiders** Loyalty Program.
- Only stays booked directly through Inn at Laurel Point will be considered eligible towards the accumulation of points. 3rd party bookings and payments through 3rd parties such as Internet booking sites (Expedia, Hotels.com etc...) will not be considered eligible towards the accumulation of points.
- Payment of room charges must also be made directly to the Inn at Laurel Point to be considered eligible towards the accumulation of points.
- **Priority early check in** will be considered at the request of the **Innsiders** Loyalty Program member and awarded at the discretion of the management of the Inn.
- **Priority late check out** will be awarded at the request of the **Innsiders** Loyalty Program member when deemed available by management of the Inn. **Innsiders** members may make a request for late check out at any time up until the evening before departure and will be granted at the discretion of the management of the Inn. Same day late departure requests will be considered for all guests of the Inn and not be held exclusively for members of the **Innsiders** Loyalty Program.
- **Priority room preference** will be granted at the discretion of management and may not be available at times due to unforeseen circumstances including, but not restricted to, general maintenance issues.

## Redeeming Rewards

- Reward eligibility and redemption will be maintained by management of the Inn at Laurel Point, and may be viewed at any time by the **Innsiders** member. Rewards can be mailed direct to you the guest, or collected at the Inn.
- "**Innsiders**" may choose between the Times Colonist, Globe & Mail or The Province. Please note the Times Colonist is not available on Mondays.
- The Inn at Laurel Point will make every effort to accommodate room preference, though we cannot always guarantee room numbers.
- Guests must choose from gift card selection provided. Please allow for 24hrs notice upon qualification and selection of gift card.
- Bonus rewards must be redeemed within 1 year of qualification. Redemption of the Mayr's Suite excludes Canadian and US Holidays. Dinner for 4 in our Private Dining Room excludes alcohol and gratuities.